

8th September 2023

Dear Parents and Carers,

New Student Support Communications

I hope you had a wonderful summer break with your families and loved ones. As we begin a fresh academic year and welcome new students into our community, I am delighted to inform you that we have launched our new student support structure in school. This has been developed following extensive review and feedback and we are excited about how this will further improve the support systems for students, and our communications with parents and carers. There have been assemblies throughout this week to explain this to students.

The role of the tutor continues to be an important one within our school for students. However, to enable tutors to focus on their time with students, and the delivery of the personal development and careers programme, there are some tasks that will now be completed by the student support team. We have a newly designated support desk for students to access in reception before and after school, and during break and lunch times. Year groups also have allocated staff from the student support team as well as a pastoral leader supporting their year group.

Our contact with parents and carers is a hugely important part of our provision, as we believe in working together to ensure our young people are supported in the best possible ways. Therefore, to make our response to parent/carer enquiries more efficient and simpler to access, we have created three distinct teams to answer certain questions and to support you with different aspects of the school. Each team has a dedicated phone line as well as an email address for you to contact:

- Student support team - Studentsupport@corbytechnicalschool.org Dial option 2 on the phone line.
- Attendance team – absence@corbytechnicalschool.org Dial option 1 on the phone line.
- Enquiries – enquiries@corbytechnicalschool.org Dial option 3 on the phone line.

These teams will work with relevant staff within school to ensure you have any information you need, and that you are well equipped to be able to work alongside us in supporting your child's educational experience. Please see the helpful guide attached which includes the types of enquiries relevant for each team. For future reference, this can be found on the website [here](#).

We hope you share our excitement for what the next academic year has to bring, and we look forward to working with you in ensuring that our school community continues to be a vibrant place for young people to thrive within.

Yours sincerely,



Mrs A Reynolds
Principal